

BMW / MINI FRM REPAIR FORM

Include this form with the removed FRM module.

Service note

GBP 49 applies to supported FRM3 / FRM3R bench recovery only.

Removal, refitting, diagnostics, coding, postage, donor modules and water-damage work are separate unless agreed.

1. Customer details

Name

Phone

Email

Job reference if booked

Return address

Postcode

2. Vehicle details

Vehicle model

Year

Registration

VIN if known

Mileage

Date removed

3. FRM module details

FRM part number

FRM type: FRM3 / FRM3R / other

Hardware / software numbers from label

☐ Clear photo of label sent or included

☐ Module has not been opened

☐ No visible water damage

☐ Connector pins look straight

BMW / MINI FRM REPAIR FORM

Include this form with the removed FRM module.

4. Symptoms

- | | | |
|--|---|---|
| ☐ No communication with FRM | ☐ Windows not working | ☐ Mirrors not working |
| ☐ Headlights / sidelights fault | ☐ Indicators / hazards fault | ☐ Interior lights fault |
| ☐ Fault after flat battery | ☐ Fault after jump start | ☐ Fault after coding / programming |

Fault codes or dashboard messages

What happened / customer notes

5. Parcel checklist

- | | | |
|--|---|--|
| ☐ FRM wrapped securely | ☐ This form included | ☐ Return details included |
| ☐ Only requested parts included | ☐ Job reference written on parcel if known | |

Important

This form does not authorise extra work. PPG will confirm if the module is not suitable for fixed FRM recovery.

If the unit is water damaged, physically damaged, previously repaired or incorrect for the vehicle, further testing may be needed.

Do not send loose screws, trim panels or brackets unless requested.

Customer signature

Date

BMW / MINI FRM REPAIR FORM

Include this form with the removed FRM module.

6. FRM removal guide

General BMW / MINI guidance only. Trim layout varies by model; stop if access differs or you are unsure.

Usually required

Torx driver set, commonly T20. 10 mm socket or spanner for battery disconnection.

Plastic trim tool, small torch and suitable packaging for the removed module.

- 1. Park and power down** Switch ignition off, remove the key and let the vehicle go to sleep.
- 2. Disconnect battery** Disconnect the negative battery terminal before unplugging the FRM.
- 3. Remove lower trim** Access the driver's footwell or kick panel area; remove Torx screws and clips carefully.
- 4. Locate the FRM** Find the black footwell module behind the driver's lower trim with large multi-pin plugs.
- 5. Release plugs** Use each locking tab or lever. Do not pull wiring or force a connector.
- 6. Remove module** Undo retaining screws or clips, slide the module out and inspect for damp, corrosion or bent pins.
- 7. Photograph label** Take a clear full-label photo showing part number and FRM3 / FRM3R references.
- 8. Pack and include form** Wrap securely, protect the pins and include this completed repair form in the parcel.

Safety note

This guide is for competent owners or trade customers removing a module for bench repair.

If you are not confident with trim, batteries or control modules, ask a technician to remove/refit it.

The GBP 49 service covers supported FRM bench recovery only, not vehicle-side removal/refitting.

Refit the repaired module to the same vehicle, reconnect plugs fully, then reconnect the battery.